

Louise Singer
Bereavement Service Manager
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15th May 2019

Dear Louise

I was speaking to Maggie yesterday and she told me the wonderful news that you have so kindly donated a further £8,000 to assist us with our work to enhance the quality of life and promote the health & wellbeing of all older people across Nottingham and Nottinghamshire.

We are so grateful that you have chosen to support us, as a local independent charity we need to raise £3m each year to provide a wide range of services that support older people from all communities and backgrounds in the city and county, last year these funds enabled us to help over 42,000 older people.

Only yesterday I was speaking to one member of staff after receiving a "Thank You" email from an older lady who had been referred to us by the Fire Service. John had visited her and carried out a home safety check, we do around 500 of these every year. She was so thankful that practical measures had been taken to make her feel safer in her own home, she particularly found the fire safety advice helpful. During the checks we consider crime prevention, trip & fall hazards, energy efficiency measures, advice on scams & doorstep crime – as well as fire safety, including checking smoke detectors or fitting them if the household doesn't have any. This free service ensures that older people can feel safe and secure in their own homes and often will pick up on other support needs that can be met by our other services or by referring the person on to other organisations.

Everyone needs help and support at some point in their lives, we make sure that we are available when older people need this – from simple one-off information or advice, to complex advocacy cases, supporting people who have been abused, ensuring people can stay safely in their own homes, supporting people in hospital or care homes, providing specialist support to people with dementia or ensuring someone has a volunteer visitor to alleviate loneliness and social isolation – the types of support we provide is vast and always person-centred. Your donation has enabled us to continue to be there for some of the more vulnerable members of our community when they need a helping hand – thank you for your support.

Yours sincerely



Mick Tinkler
Chief Executive



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